

Pablo Andrés Rodríguez Olsavsky

Technology & AI Manager | Engineering Manager | AI Automation Lead
Buenos Aires, Argentina | prodiguezolsavsky@gmail.com | linkedin.com/in/pablo-rodriguez-olsavsky

ABOUT ME

Technology and AI leader with a Psychology degree and hands-on engineering background, progressing from developer to Product Owner to Engineering Manager within the same organization. Led **15+ direct reports** across 4 countries, impacted **300K+ users** in 20+ countries and worked across ~USD 1M ACV enterprise accounts. Focused on responsible AI adoption, human-in-the-loop agent workflows, cloud integrations, delivery excellence and team operating systems.

EXPERIENCE

Engineering Manager at Crehana

Dec 2025 - Jun 2026

Remote / LATAM - 15+ direct reports; 16+ enterprise clients; ~USD 1M ACV

- Led distributed cross-functional squads, aligning product-tech roadmap, delivery execution, stakeholder management and executive reporting in English, Spanish and Portuguese.
- Delivered **100% of Q1 2026 custom roadmap** with a 3.87% bug rate and above-company-average team performance review.
- Designed a **hybrid human-agent team**: autonomous AI agents resolving production tickets through MCP architecture, Azure DevOps and human checkpoints; first-agent setup reduced from 3 weeks to 3 days.
- Coordinated 12+ pentest remediations across 5 production releases and supported strategic growth: McDonald's mobile-app expansion, AI services upsell, early renewal and same-day incident recovery.

Product Owner at Crehana

May 2025 - Dec 2025

Company top client - 120,000+ users across 20 countries and 4 languages

- Owned roadmap prioritization and end-to-end release pipeline, coordinating business stakeholders, engineering teams and enterprise client communication.
- Stabilized production infrastructure, reducing CPU peaks from **95% to ~60%** and improving operational reliability.
- Bridged business and technical teams through user behavior analysis, capacity planning, risk prioritization and psychology-informed stakeholder alignment.

Full Stack Developer (Jr - Mid - Sr) at Crehana

Mar 2022 - May 2025

.NET platform on Azure for enterprise performance management and learning

- Built backend services with C#/.NET and SQL Server T-SQL, owning Azure cloud components including Cloud Services, Storage, Redis and Functions.
- Delivered cybersecurity remediations and SAP/IBM onboarding-offboarding automation; designated monitoring lead for SAP H2R GraphQL integration.
- Planned **8,600+ capacity hours** across 8 workstreams and earned **1st place** - "**Lead to Empower**" company-wide recognition.

Co-Founder & COO at AutotaskSolutions

2024 - Present

AI & automation agency - RAG chatbots, autonomous agents and custom LLM integrations

- Designs AFK workflows where AI agents research, design, implement, review and document processes with asynchronous human supervision.
- Built agents with persistent memory, omnichannel interfaces (WhatsApp/Instagram), **50+ n8n workflows**, RAG systems with Supabase/Pinecone and custom API integrations.
- Evaluates cloud, CRM, automation and AI tooling for SMB/B2B use cases, focusing on ROI, traceability, access control, data readiness and operational adoption.

Psychologist at Private Practice / Academia

2015 - Present

Individual psychotherapy, teaching assistant and clinical training

- Applies psychology background to leadership, communication, conflict resolution, motivation, coaching and change management in technical teams.

SKILLS

Leadership & Management: Technology strategy, AI roadmap, stakeholder/C-Level management, executive reporting, team building, mentoring, incident command, Agile/Scrum, Shape Up, Product Ownership.

AI & Automation: Autonomous agents, MCP, RAG, Claude Code, OpenAI, Anthropic, Ollama, n8n, AFK workflows, token optimization, responsible AI adoption, AI governance criteria.

Engineering & Cloud: C#/.NET, T-SQL, JavaScript, TypeScript, Python, Next.js, Streamlit, Azure, AWS, Oracle Cloud, Docker, CI/CD, Azure DevOps, Jira, Linear.

Data, Integrations & Security: SQL Server, PostgreSQL, Supabase, Pinecone, Redis, SAP H2R, REST, GraphQL, Webhooks, LMS APIs, SSO, Google/Azure AD, Meta API, OWASP, pentesting remediation.

Client Portfolio: Arcos Dorados (McDonald's LATAM), Banco Hipotecario, Carrefour, OSDE, Allianz and CESA.

PROJECTS

- **Hybrid human-agent delivery:** AI agents integrated into production support with MCP, Azure DevOps, human review checkpoints and verification before merge/release decisions.
- **RAG and omnichannel automation:** business-facing chatbots and agents with persistent memory, Supabase/Pinecone retrieval, WhatsApp/Instagram channels and automated operational workflows.

EDUCATION

Associate Degree in Programming - Universidad Tecnologica Nacional (UTN)

2020 - 2021

Postgraduate Clinical Psychology - UBA - Hospital de Clinicas

2018 - 2019

B.A. in Psychology - Universidad CAECE

2009 - 2015

CERTIFICATIONS & LANGUAGES

Recognition & Certifications: Lead to Empower (1st place), Radical Candor, Data-Driven Leadership, Emotional Intelligence, Assertive Communication. **Languages:** Spanish native, English full professional proficiency, Portuguese working proficiency.